



# **BETSON IMPERIAL PARTS & SERVICE**

**CUSTOMER GUIDE**

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# YOUR ONE STOP SHOP FOR ALL YOUR PARTS NEEDS

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## OFFERING RECOMMENDED PARTS AND CONSUMABLE PACKAGES

### CONSUMABLE PARTS

Consumable parts are items that you need to operate your equipment and usually include cards, film and tokens.

### RECOMMENDED PARTS

Recommended parts include parts that are most commonly used such as buttons, power supplies, mallets and pucks.



Betson Imperial Parts has inventory of over \$5 million with 20 thousand active stock keeping units.



Online parts ordering is available round-the-clock and set up is quick and easy.



Stocking up on parts minimizes downtime and costly next day air shipping charges.

Get set up for recurring parts purchases.  
We offer a net 30 term.

**Truck Shipments and  
Tracking Information Now  
Available for Betson  
Customers on Parts and  
Equipment.**

# CUSTOMER BENEFITS



**TRACK ORDER**



**FIND OUT THE NUMBER  
OF SKIDS SHIPPED**



**DELIVERY STATUS**



**In an effort to provide the best  
customer experience, Betson  
now provides Automated  
Truck Shipment Notification  
for our customers!**

Provided there is an email on file, an automated email with full tracking information will be sent to the account owner and customers email address once the shipment is on its way.

- Shipment notification
- Tracking information
- Estimated delivery date

# REGISTER FOR

# AN ACCOUNT

Send an e-mail to [register@betson.com](mailto:register@betson.com) requesting a web account.

New customers will be requested to complete an application form.

Once the application is received and approved an account will be created.

Instructions will be sent to create your online account, including user name and temporary password.



## ORDER PARTS 24/7 AT [BETSONPARTS.COM](http://BETSONPARTS.COM)

### REGISTER NOW AND GET ACCESS TO:

- ✓ Preferred Pricing
- ✓ Sales History
- ✓ Payment Terms
- ✓ Quick Checkout
- ✓ Order Status
- ✓ Specials

Betson Imperial Parts & Service company provides real time service and on time shipping to thousands of customers. Betson offers a parts purchasing website at [www.betsonparts.com](http://www.betsonparts.com) so your staff can purchase parts at any time with ease and convenience.

Betsonparts.com offers easy access to the parts that keep equipment running smoothly. With access to over tens of thousands of parts, we can help service a wide range of equipment quickly.

# CONSUMABLE PARTS EXAMPLES

Our parts and service team offers consumable items that every location should have. These are items that needed in the everyday operation of equipment. Make sure customers are amply stocked on parts to eliminate downtime and prevent next day air shipping charges as well as keep the customers in the game!

## PHOTO STUDIO DELUXE



Part Number: F9000  
Media Kit

## HOT SHOT



Part Number: A5BA8703  
Regulation Size Basketball

## INJUSTICE ARCADE



Part Number: 999-00034  
Card Box of 700







**CONTACT US:**

**VISIT:** [betsonparts.com](http://betsonparts.com)

**CALL BETSON PARTS:** 1-800-828-2048

**EMAIL BETSON PARTS:** [orders@betson.com](mailto:orders@betson.com)

**CALL CUSTOMER SERVICE:** 1-800-768-8952

**EMAIL CUSTOMER SERVICE:** [customerservice@betson.com](mailto:customerservice@betson.com)